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| Eric  Keiser | |  |  | | --- | --- | | 7551 Palace Court |  | | Work Phone |  | | 423-294-6871 |  | | Cell |  | | 423-432-9466 |  | | chattadev@gmail.com |  | |  |  | |  |  | |

# Skills

|  |  |
| --- | --- |
| * Javascript (jquery, d3.js etc.) * Database Operation (SQL, Mongo, Firebase) * BI tools (Power BI, Click View) | * Strong analytical skills * Team Player * Self Starter |

# Experience

### November 2013 – Current

## Broker Compensation Rep / Unum

* Serve as a point of contact for 2-4 field offices and resolve all comp related issues
* Use forward thinking analytical skills to anticipate and resolve customer questions proactively
* Attained turnaround times on all service requests
* Attained quality goals monthly
* Lead, organize and prepare team meetings
* NMO point of contact for M Financial
* Wrote training documentation on several products to improve department processes and make work more efficient
* Built analysis tools through Excel and Salesforce to show workload and capacity
* Collaborated with business partners to resolve issues and invoke process changes

April 2014-May 2016

**Lead Data Analyst/Draftshot LLC**

* Predictive analytics
* WordPress administration
* Iframe coding
* Woo Commerce
* Data Tables usage

May 2016- Current

**Lead Data Analyst, Web developer / Wisetake LLC**

* Predictive analytics
* WordPress administration
* Iframe coding
* Woo Commerce
* Data Tables usage
* Ajax coding for data tables

# Education

* RMDP management program (graduated February 2013 with Harvard Business classes)

**Lynda.com**

* HTML Essential Training
* UX Foundations: Accessibility
* User Experience for Web Designers
* Programming Foundations: Fundamentals
* Web Programming Foundations
* Web Development Foundations: Full-Stack vs Front End
* CSS Essential Training 1

Udemy.com

* The Web Developer Bootcamp (enrolled)
* The Modern Python 3 Bootcamp (enrolled)
* The advanced Web Developer Bootcamp (enrolled)
* Advanced Javascript

TechTown Workforce Program w/ Savvy Coders

* HTML, CSS and Javascript Fundamentals
* Deploying Websites
* MVC and git
* Github